



**State of Illinois  
Illinois Commerce Commission  
Code Part 737.130  
LEC Electing Providers Quarterly Filing**

**Frontier North Inc.  
for quarter ending December 31, 2015**

**Credit due in accordance with Section 220 ILCS 5/13-506.2(e)(2)(A)**

Credits due to out-of service conditions lasting more than 30 hours	October	November	December	Totals
A. Total dollar amount of all customer credits paid:	\$23,541.70	\$24,659.93	\$63,716.62	\$111,918.25
B. Number of credits issued for repairs - 30-48 hours:	190	64	89	343
C. Number of credits issued for repairs - 49-72 hours:	214	126	156	496
D. Number of credits issued for repairs - 73-96 hours:	151	113	115	379
E. Number of credits issued for repairs - 97-120 hours:	118	139	137	394
F. Number of credits issued for repairs greater than 120 hours:	214	376	801	1,391
G. Number of exemptions claimed for each of the categories identified in Section 220 ILCS 5/13-506.2(e)(2)(D):	0	0	0	0

**Credit due in accordance with Section 220 ILCS 5/13-506.2(e)(2)(B)**

Failure to Install Basic Local Exchange Service	October	November	December	Totals
A. Total dollar amount of all customer credits paid:	\$187.99	\$222.15	\$25.00	\$435.14
B. Number of installations after 5 business days:	0	1	0	1
C. Number of installations after 10 business days:	2	2	0	4
D. Number of installations after 11 business days:	1	0	1	2
E. Number of exemptions claimed for each of the categories identified in Section 220 ILCS 5/13-506.2(e)(2)(D):	0	0	0	0

**Credit due in accordance with Section 220 ILCS 5/13-506.2(e)(2)(C)**

Missed Appointments	October	November	December	Totals
A. Total dollar amount of all customer credits paid:	\$1,075.00	\$551.20	\$300.00	\$1,926.20
B. Number of customers receiving credits:	43	14	12	69
C. Number of exemptions claimed for each of the categories identified in Section 220 ILCS 5/13-506.2(e)(2)(D):	4	6	4	14